

In the Matter of JPay, LLC
Claims Administrator
P.O. Box 3830
Portland, OR 97208-3830

To receive a payment, you must sign and return this address form by
April 13, 2023.

ADDRESS FORM
In the Matter of JPay, LLC
Case No. 2021-CFPB-0006

We are the Consumer Financial Protection Bureau (CFPB), a federal government agency that enforces laws that protect consumers. We issued a consent order against JPay, LLC for various violations of Federal consumer financial law, including for engaging in unfair, abusive, and deceptive acts and practices related to charging unavoidable and unauthorized fees. Eligible consumers who were provided prepaid cards from JPay, LLC upon their release from prison or jail and who were charged unavoidable or unauthorized fees will receive a check. The check represents a refund of certain fees illegally charged.

Here's how to receive a check in the mail, if you are eligible:

- 1. Fill out the form below.**
- 2. Return the completed form by emailing it to info@cfpb-JPay.org.**
- 3. Or, you can mail it to us at P.O. Box 3830, Portland, OR 97208-3830.**

First Name	MI	Last Name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address		
<input type="text"/>		
Mailing Address		
<input type="text"/>		
City	State	ZIP Code
<input type="text"/>	<input type="text"/>	<input type="text"/>
Unique ID (appears at the top of the email you received)		
<input type="text"/>		

Signature:

The information I have provided on this form is true to the best of my knowledge.

<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>
MM		DD		YY

Date signed



Frequently Asked Questions and Privacy Act Notice

Please keep for your records.

What is the purpose of this address form?

You may be an eligible consumer who was provided a prepaid card from JPay, LLC upon your release from prison or jail and for whom we do not have a mailing address. You can use this form as one way to send us your mailing address.

Why do I need to provide the requested information?

Your name, address, and Unique ID are used to verify that you are eligible for refund of payments you made. Your mailing address is needed so that we can mail you a check.

Who is Epiq Systems?

The CFPB has contracted with Epiq Systems to administer claims and payments to consumers on our behalf.

How do I verify that this claims process is legitimate?

The CFPB never requires you to pay money up front or provide any banking information, credit card information, or other payment information before you can cash checks that CFPB has issued. If anyone claims that they can get you a refund but asks you for money, it could be a scam. You can verify with the CFPB that this is a legitimate claims process by calling CFPB directly at 855-411-2372 or visiting our website <http://www.consumerfinance.gov/about-us/payments-harmed-consumers/payments-by-case/> and clicking on the link that says, "JPay."

Can I still ask questions?

To find out more about the case or the payment, please contact the Claims Administrator:

- **Email:** info@cfpb-JPay.org
- **Call:** (855) 675-3086
- **Write:** P.O. Box 3830, Portland, OR 97208-3830
- **Visit:** www.cfpb-JPay.org

Privacy Act Statement:

The information we are requesting is being collected to send you a refund of certain fees illegally charged by JPay, LLC. Information collected will be treated in accordance with CFPB's published System of Record Notice (SORN), CFPB.025 Civil Penalty Fund and Bureau-Administered Redress Program Records. This information may be used by and disclosed to employees, contractors, agents, and others authorized by the CFPB to receive this information to assist in providing your refund. It may also be disclosed to a court, magistrate, or administrative tribunal in the course of a proceeding; for enforcement, statutory, and regulatory purposes; to another federal or state agency or regulatory authority; to a member of Congress; to the Department of Justice, a court, an adjudicative body or administrative tribunal, or a party in litigation; and pursuant to the Routine Uses described in the SORN.

The collection of this information is authorized by Pub. L. 111-203, Title X, Sections 1017(d), and 1055(a), codified at 12 U.S.C. §§ 5497(d), 5565(a). You are not required to submit or provide any identifying information; however, if you do not provide this information, we may not be able to send your refund.

Questions?
Email info@cfpb-JPay.org
or call (855) 675-3086